

AUDIO GATEWAY

Recall every
conversation using the
power of your PC

Oscom 110



- No sound card connection
- No handset cord connection
- No complex sound card adjustments
- Simple: Digital Connectivity!



Oscom 110 Audio Gateway

Oscom 110 Audio Gateway simply connects in line with digital PBX telephones and plugs into the USB connector on any PC. Using Oscar's 'True Digital' technology, **Oscom 110** stores conversations in the same high quality format as your digital telephone, ensuring excellent sound quality.

Because talk isn't cheap...

There are many valuable reasons why companies record telephone conversations:

- **Customer Service Quality Monitoring** - recording calls ensures best practice.
- **Transaction recording** - record critical information to ensure accuracy of transactions.
- **Compliance Monitoring** - ensure industry regulations are met.
- **Security Alerts** - record bomb/violence threats and verbal abuse.

Flexible set-up for multiple applications

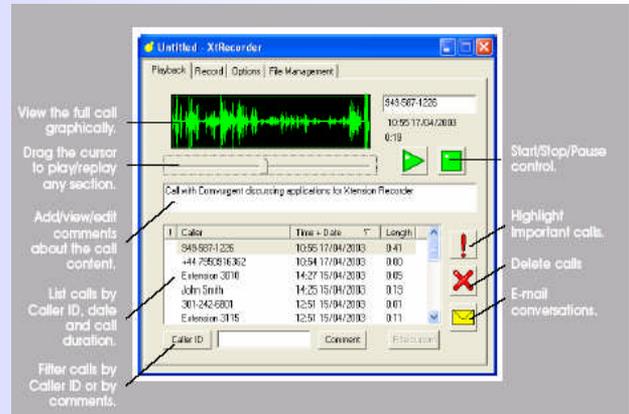
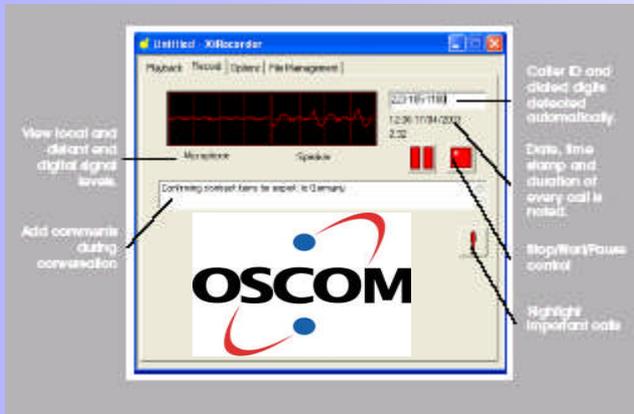
Set-up Options Include:

- Record all calls or manually select which to record.
- Use compression to save disc space.
- Save calls locally or on a network server for centralized monitoring and playback.



Almost every company has a Call Record application that can deliver substantial business benefits. *What's yours?*





Some Application Ideas:

- Message Taking - use the Oscom 110 to record a message instead of writing it down. E-mail the message to the recipient. It's like a mini Unified Messaging system.
- Customer Service Desks - the Oscom 110 is a great training tool. Move it around to different agents to monitor activity from time to time.
- Operator Positions - monitor how those important callers are being answered and transferred.
- Call Centers - install an Oscom 110 at each desk and record to a central server location for supervisor listening.
- Conference Calls - record those important discussions and decisions.
- Dictation - the Oscom 110 allows you to dictate directly into your phone and e-mail the recording to an assistant.

PBX Telephone Compatibility:

There are five digital type boxes available plus the Universal USB adapter for all other requirements.

(see note in Table below).

Type	PBX
1	NEC NEAX/Xen/Elite/Aspire/DXE Toshiba DK/CTX Samsung DCS LG/Goldstar/Vodavi Inter-tel Axxess & Eclipse
2	Panasonic KXTD/KXTDA/DBS HD & 576/ICX
3	Avaya Definity/Magix/IP Office
4	Nortel Norstar, Meridian and BCM
5	Siemens Hicom/Hipath
Universal USB Adapter	PSTN or analogue input. Other Digital handsets and IP handsets, connected via curly cord.

Australian Master Distributor:



Answer Plus Communications (Aust) Pty Ltd
Tel: 1300 368 506 Fax: 1300 368 503
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